



# PROCESS

## ADDING VALUE? OR A DISTRACTION?

In HR we talk about process. A lot.

Don't get me wrong. It's important. It has a place.

But don't you think that sometimes we can end up creating a whole load more work.

Maybe it's not always about adding more steps into a process.

Maybe it's about asking what we need to do to keep things moving forward.

Focusing on value add.

And creating a positive 'human' experience too.